



NOTICE

Metrocare Services, Mental Health Advisory Committee, will meet on Monday, November 13, 2017 at 6:00 pm. The meeting will be held at 1345 River Bend Drive, Dallas, Texas 75247 in the Administration Conference Room.

The attached agenda items will be discussed/acted upon. All Meetings of the Mental Health Advisory Committee are open and interested persons are invited to attend. If you need additional assistance to effectively participate in or observe this meeting, please notify the Administrative Office at 214.743.1201, at least 72 hours prior to this meeting, so that reasonable accommodations can be made to assist you.

Jay Medlin, Chairman
MH Advisory Committee

Dr. Irie Session
MH Advisory Committee

By: Glamaris Gonzalez
Assistant to Sr. Management

AGENDA
METROCARE SERVICES
Mental Health Advisory Committee

Monday, November 13, 2017 at 6:00 pm

1345 River Bend Drive, Dallas, TX 75247

Administration Conference Room

Members

Jay Medlin, Chairman

Mary Ann Niles

Leslie Sanders

Kathleen Curlin

Christopher Clausen

Dave Hogan

Glenn Billingsley

Jay Medlin

I. WELCOME AND ROLL CALL

II. ISSUES TO BE CONSIDERED

Jay Medlin

1. ❖ Recommendation of Approval of the October 9, 2017 Mental Health Advisory Meeting Minutes.

Kelli Laos

2. Presentation by Saroeun Svay, Compliance Manager: Client Rights Protection Office and Complaint/Grievance Process Overview

Kelli Laos

3. Review of the September 2017 Accomplishments for the Mental Health Division.

Kelli Laos

4. Improving the Clinic Experience – Feedback.

Kelli Laos

5. Board Training Recommendations.

III. MEETING ADJOURNMENT

❖ *Designates Items on which the Board may take action*